

**RESOLUTIONS
OF THE ANNUAL GENERAL MEETING OF SHAREHOLDERS OF
LIVECHAT SOFTWARE S.A.**

18 AUGUST 2021

Resolution No. 1/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on election of the Chairperson of the General Meeting of Shareholders

Acting pursuant to Section 409(1) of the Code of Commercial Companies and Partnerships, the General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna decides as follows:

Article 1

After a vote in secret ballot, the Annual General Meeting of Shareholders elects Ryszard Ptasinski the Chairperson of the General Meeting of Shareholders.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The resolution is of technical nature. The necessity to promptly elect the Chairperson of the General Meeting of Shareholders once the General Meeting of Shareholders has been opened arises from the provision of Section 409(1) of the Code of Commercial Companies and Partnerships.

Resolution No. 2/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on adoption of the agenda of the Annual General Meeting of Shareholders

The Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna decides as follows:

Article 1

The following agenda of the Annual General Meeting of Shareholders shall be adopted:

1. Opening of the Annual General Meeting of Shareholders.
2. Election of the Chairperson of the Annual General Meeting of Shareholders.
3. Determination if the Annual General Meeting of Shareholders has been duly convened and is capable of adopting valid resolutions.

4. Adoption of the agenda of the Annual General Meeting of Shareholders.
5. Consideration of the financial statements of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021.
6. Consideration of the consolidated financial statements of LIVECHAT Software Group of Companies for the financial year started 1 April 2020 and ended 31 March 2021.
7. Consideration of the report of the Management Board on operations of LIVECHAT Software S.A. and LIVECHAT Software Group of Companies for the period of twelve months ended 31 March 2021.
8. Consideration of the “Report of the Supervisory Board of LIVECHAT Software S.A. on operations of the Supervisory Board of LIVECHAT Software S.A. for the period from 1 April 2020 to 31 March 2021”.
9. Adoption of resolutions on:
 - a. approval of the financial statements of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021,
 - b. approval of the consolidated financial statements of LIVECHAT Software Group of Companies for the financial year started 1 April 2020 and ended 31 March 2021,
 - c. approval of the report of the Management Board on operations of LIVECHAT Software S.A. and LIVECHAT Software Group of Companies for the period of twelve months ended 31 March 2021,
 - d. approval of the “Report of the Supervisory Board of LIVECHAT Software S.A. on operations of the Supervisory Board of LIVECHAT Software S.A. for the period from 1 April 2020 to 31 March 2021”,
 - e. distribution of net profit of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021,
 - f. granting discharge to Members of the Management Board of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021,
 - g. granting discharge to Members of the Supervisory Board of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021,
10. Adoption of a resolution on determination of the numerical strength of the Supervisory Board of LIVECHAT Software S.A. for the 2021/2024 term of office.
11. Adoption of resolutions on appointment of Members of the Supervisory Board of LIVECHAT Software S.A. for a new term of office.
12. Adoption of a resolution on adoption of the “Best Practice for WSE Listed Companies 2021” for application by the General Meeting of Shareholders.
13. Adoption of a resolution on adoption of the “Diversity Policy for the Supervisory Board of LIVECHAT Software S.A.”.
14. Adoption of a resolution on the opinion relating to the “Report of the Supervisory Board on remuneration of Members of the Management Board and Members of the Supervisory Board of LIVECHAT Software S.A.”.
15. Closure of the Annual General Meeting of Shareholders.

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The resolution is of technical nature. The necessity to follow the agenda of the General Meeting of Shareholders arises indirectly from the provisions of Section 409(2) and Section 404(1) of the Code of Commercial Companies and Partnerships.

Resolution No. 3/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on approval of the financial statements of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(1) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To approve the financial statements of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021, comprising:

- 1) introduction to the financial statements;
- 2) balance sheet as at 31 March 2020 with total assets and liabilities and shareholders' equity of PLN 118,167,873.20;
- 3) income statement for the period from 1 April 2020 to 31 March 2021 revealing a net profit of PLN 99,775,907.86;
- 4) statement of changes in equity for the period from 1 April 2020 to 31 March 2021 revealing an increase of equity by PLN 28,448,407.86;
- 5) statement of cash flows for the period from 1 April 2020 to 31 March 2021 revealing an increase in net cash by PLN 19,402,465.54;
- 6) additional notes and explanations.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. In accordance with the Independent Auditor's opinion, the financial statements give a true and fair view of the Company's affairs.

Resolution No. 4/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on approval of the consolidated financial statements of LIVECHAT Software Group of Companies for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(5) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To approve the consolidated financial statements of LIVECHAT Software Group of Companies for the financial year started 1 April 2020 and ended 31 March 2021, comprising:

- 1) introduction to the consolidated financial statements;
- 2) consolidated statement of financial position as at 31 March 2021 with total assets and liabilities and shareholders' equity of PLN 122,318,142;
- 3) consolidated statement of comprehensive income for the period from 1 April 2020 to 31 March 2021 revealing net profit of PLN 100,159,914 and comprehensive income of PLN 100,016,894;
- 4) consolidated statement of changes in equity for the financial year from 1 April 2020 to 31 March 2021 revealing an increase of equity by PLN 28,689,394;
- 5) consolidated statement of cash flows for the period from 1 April 2020 to 31 March 2021 revealing an increase in net cash by PLN 20,551,284;
- 6) additional notes.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. In accordance with the Independent Auditor's opinion, the financial statements give a true and fair view of the Group's affairs.

Resolution No. 5/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on approval of the Report of the Management Board on operations of LIVECHAT Software S.A. and LIVECHAT Software Group of Companies for the period of twelve months ended 31 March 2021

Acting pursuant to Section 395(5) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To approve the “Report of the Management Board on operations of LIVECHAT Software S.A. and LIVECHAT Software Group of Companies for the period of twelve months ended 31 March 2021”.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. The Report of the Management Board gives a true and fair view of the Company's and the Group's affairs, and contains additional information relating to major events, strategy and values of the organisation.

Resolution No. 6/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on approval of the “Report of the Supervisory Board of LIVECHAT Software S.A. on operations of the Supervisory Board of LIVECHAT Software S.A. for the period from 1 April 2020 to 31 March 2021”

The Annual General Meeting of Shareholders of LIVECHAT Software S.A. decides:

Article 1

To approve the “Report of the Supervisory Board of LIVECHAT Software S.A. on operations of the Supervisory Board of LIVECHAT Software S.A. for the period from 1 April 2020 to 31 March 2021”.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The Report of the Supervisory Board sufficiently describes the operations of that body during the financial year.

Resolution No. 7/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on distribution of net profit of LIVECHAT Software S.A. for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 347 and Section 395(2)(1) of the Code of Commercial Companies and Partnerships, with account taken of the request and the recommendation of the Management Board of LIVECHAT Software S.A. on distribution of net profit for the financial year started 1 April 2020 and ended 31 March 2021 and the positive opinion of the Supervisory Board, the Annual General Meeting of Shareholders decides as follows:

Article 1

Net profit for the financial year started 1 April 2020 and ended 31 March 2021 in the amount of PLN **99,775,907.86** (ninety-nine million seven hundred and seventy-five thousand nine hundred and seven and 86/100 Polish zlotys) shall be distributed as follows:

- 1) **PLN 4,758,407.86** to the Company's supplementary capital;
- 2) **PLN 95,017,500.00** to payment of dividends to shareholders; which means that dividend per share shall be **PLN 3.69**;
- 3) with account taken of advances paid towards dividends for the financial year started 1 April 2020 and ended 31 March 2021, i.e. an advance in the amount of **PLN 22,917,500.00** paid by the Company under Resolution of the Management Board No. 01/12/2020 of 1 December 2020 and an advance in the amount of **PLN 22,917,500.00** paid under Resolution of the Management Board No. 02/06/2021 of 28 June 2021, the remaining dividends for the financial year started 1 April 2020 and ended 31 March 2021 shall be paid to shareholders in the amount of **PLN 49,182,500.00**, i.e. **PLN 1.91** per share.

Article 2

The Record Date shall be 25 August 2021 and the Payment Date shall be 1 September 2021.

Article 3

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. The profit distribution recommendation is in line with the Company's Dividend Policy and results from the Group's very good financial standing.

Resolution No. 8/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Mr Mariusz Cieply, President of the Management Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Mr Mariusz Cieply, President of the Management Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Mr Mariusz Cieply served as the President of the Management Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 9/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Ms Urszula

Jarzębowska, Member of the Management Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Ms Urszula Jarzębowska, Member of the Management Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Ms Urszula Jarzębowska served as a Member of the Management Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 10/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Mr Maciej Jarzębowski, Chairperson of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Mr Maciej Jarzębowski, Chairperson of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Mr Maciej Jarzębowski served as the Chairperson of the Supervisory Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 11/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Mr Michał Markowski, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Mr Michał Markowski, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Mr Michał Markowski served as a Member of the Supervisory Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 12/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Mr Marcin Mańdziak, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Mr Marcin Mańdziak, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Mr Marcin Mańdziak served as a Member of the Supervisory Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 13/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Mr Jakub Sitarz, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Mr Jakub Sitarz, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Mr Jakub Sitarz served as a Member of the Supervisory Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 14/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on granting discharge to Ms Marta Ciepla, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021

Acting pursuant to Section 395(2)(3) of the Code of Commercial Companies and Partnerships, the Annual General Meeting of Shareholders decides:

Article 1

To grant discharge to Ms Marta Ciepla, Member of the Supervisory Board, for the financial year started 1 April 2020 and ended 31 March 2021.

Article 2

This Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt the proposed Resolution arises from the provision of Section 395 of the Code of Commercial Companies and Partnerships. Discharge is granted for the period from 1 April 2020 to 31 March 2021 during which Ms Marta Ciepla served as a Member of the Supervisory Board. Therefore, this draft resolution is submitted for consideration at the Annual General Meeting of Shareholders.

Resolution No. 15/2021

of the Annual General Meeting of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on determination of the numerical strength of the Supervisory Board of LIVECHAT Software S.A. for the 2021/2023 term of office

Article 1

The Annual General Meeting of Shareholders decides that the Supervisory Board of LIVECHAT Software S.A. shall be composed of five members during the 2021/2024 term of office.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity to adopt a resolution on appointment of new members of the Supervisory Board arises from expiration of the three-year term of office of the present Supervisory Board, which covered the years 2018-2021.

In accordance with the provisions of the Company's Articles of Association, the Supervisory Board may be composed of 5 to 9 members. Therefore, the Management Board submits for consideration of the Annual General Meeting of Shareholders a draft resolution on determination of a 5-member composition of the Supervisory Board, as for the previous terms of office. A 5-member composition of the Supervisory Board ensures efficient performance of the Supervisory Board's controlling and supervisory functions.

Resolution No. 16/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on appointment of a member of the Supervisory Board of LIVECHAT Software S.A.

Article 1

On the basis of the results of secret ballot, the Annual General Meeting of Shareholders appoints Ms Marzena Czapaluk a member of the Supervisory Board of LIVECHAT Software S.A.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

Proposed draft resolution on appointment of one of 5 new members of the Supervisory Board for a three-year term of office during the years 2021-2024.

Resolution No. 17/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on appointment of a member of the Supervisory Board of LIVECHAT Software S.A.

Article 1

On the basis of the results of secret ballot, the Annual General Meeting of Shareholders appoints Ms Marta Ciepla a member of the Supervisory Board of LIVECHAT Software S.A.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

Proposed draft resolution on appointment of one of 5 new members of the Supervisory Board for a three-year term of office during the years 2021-2024.

Resolution No. 18/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on appointment of a member of the Supervisory Board of LIVECHAT Software S.A.

Article 1

On the basis of the results of secret ballot, the Annual General Meeting of Shareholders appoints Mr Maciej Jarzebowski a member of the Supervisory Board of LIVECHAT Software S.A.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

Proposed draft resolution on appointment of one of 5 new members of the Supervisory Board for a three-year term of office during the years 2021-2024.

Resolution No. 19/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on appointment of a member of the Supervisory Board of LIVECHAT Software S.A.

Article 1

On the basis of the results of secret ballot, the Annual General Meeting of Shareholders appoints Mr Jakub Sitarz a member of the Supervisory Board of LIVECHAT Software S.A.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

Proposed draft resolution on appointment of one of 5 new members of the Supervisory Board for a three-year term of office during the years 2021-2024.

Resolution No. 20/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wroclaw of 18 August 2021 on appointment of a member of the Supervisory Board of LIVECHAT Software S.A.

Article 1

On the basis of the results of secret ballot, the Annual General Meeting of Shareholders appoints Mr Marcin Mandziak a member of the Supervisory Board of LIVECHAT Software S.A.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

Proposed draft resolution on appointment of one of 5 new members of the Supervisory Board for a three-year term of office during the years 2021-2024.

Resolution No. 21/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wroclaw of 18 August 2021 on adoption of the “Best Practice for WSE Listed Companies 2021” for application by the Annual General Meeting of Shareholders

In connection with enactment of the “Best Practice for WSE Listed Companies 2021” by the

Exchange Supervisory Board, the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław (hereinafter referred to as the “**Company**”) decides as follows:

Article 1

Due to the fact that the Company’s Supervisory Board and Management Board adopted the principles contained in the “*Best Practice for WSE Listed Companies 2021 (DPSN 2021)*” for application, the General Meeting of Shareholders adopts the principles contained in the “*Best Practice for WSE Listed Companies 2021 (DPSN 2021)*” for application within the scope arising from its powers, but always with respect for the principles of proportionality and adequacy.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

In connection with enactment of DPSN 2021 by the Exchange Supervisory Board, it is necessary to adopt it for application by particular bodies of the Company.

Resolution No. 22/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on adoption of the “Diversity Policy for the Supervisory Board of LIVECHAT Software S.A.”

In connection with enactment of the “*Best Practice for WSE Listed Companies 2021*” (DPSN 2021) by the Exchange Supervisory Board and in connection with adoption by the Supervisory Board of a resolution on application of DPSN 2021 to the Board’s operations, the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław (hereinafter referred to as the “**Company**”) decides as follows:

Article 1

The General Meeting of Shareholders adopts for application by the Company and its bodies the “*Diversity Policy for the Supervisory Board of LIVECHAT Software S.A.*”, appended to this Resolution as Appendix No. 1.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

In connection with adoption of DPSN 2021 for application by the Supervisory Board, it is necessary to adopt a diversity policy for the Supervisory Board.

Resolution No. 23/2021

of the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław of 18 August 2021 on the opinion relating to the “Report of the Supervisory Board on remuneration of members of the Management Board and the Supervisory Board of LIVECHAT Software S.A.”

Acting pursuant to Section 90g of the Act of 29 July 2005 on Public Offering, Conditions Governing the Introduction of Financial Instruments to Organised Trading, and Public Companies (i.e. of 2020, “Dziennik Ustaw” [*Journal of Laws*], item 2080, as amended), the Annual General Meeting of Shareholders of LIVECHAT Software Spółka Akcyjna with its registered office in Wrocław (hereinafter referred to as the “**Company**”) decides as follows:

Article 1

Having read the “*Report of the Supervisory Board on remuneration of members of the Management Board and the Supervisory Board of LIVECHAT Software S.A.*” for the financial year 2020/2021, the General Meeting of Shareholders gives a positive assessment of and opinion on the above-mentioned report and makes no reservations in this respect.

Article 2

The Resolution shall take effect upon adoption.

Statement of reasons by the Management Board:

The necessity for the General Meeting of Shareholders to give opinion on the Report of the Supervisory Board arises from the referenced provision of the Public Offering Act.